CVS Virtual Care®

Healthier happens anytime, anywhere with CVS Virtual Care®



From everyday illnesses and chronic conditions to mental health support, we've got your back. Once you tell us what you need, we'll connect you with trusted, in-network providers so you can schedule a virtual visit.

- Most mental health visits are available within a week.
- You can access 24/7 care through our virtual clinic.
- Some benefits starting at \$0 depending on your health plan and deductible.*

CVS Virtual Care is here for:



24/7 Care (24/7 Access)

Virtually connect quickly and easily with a licensed provider for minor illnesses and injuries.



Mental health services

(8am to 7:30pm local time)

Talk with a therapist about your anxiety or stress. Or schedule with a psychiatric mental health nurse practitioner (PMHNP) for diagnosis, treatment and medication management.

For easy and accessible patient support services, call 1-866-211-5678.

*FOR \$0 BENEFIT COSTS: Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered non-preventive services at no cost-share.

See more details on the other side.







24/7 Care

For adults and children over 18 months

\$5 for Non HDHP plans*

Get treatment for:

- Coughs, colds, flu and strep
- Joint, head, and stomach pain
- Infections (ear, sinus, skin, UTI)
- Medication refills
- And more





Mental health services

For adults and children aged 13 and up

Counseling visit (ages 13+): \$0/\$85** Psychiatry first visit (ages 18+): \$0/\$215** Medication management (ages 18+): \$0/\$99**

Get treatment for:

- Anxiety and mood disorders
- · Depression screening
- Medication management
- · Support with stress, life adjustments and conflict resolution
- Sleep and related health behaviors
- And more
- *\$55 copay for HDHP plans (until deductible is metthen \$5 copay applies).
- ** Applicable cost for HDHP plans. Mental Health visits will be \$0 after deductible is met.

Schedule a virtual care visit quickly and easily



Get started today

It's simple to get started. Just scan the QR code or go to CVS.com/virtual-care to register

and schedule an appointment.

FOR MENTAL HEALTH SERVICES RESTRICTIONS: Adolescent mental health services are limited to counseling only. Mental health medication management and psychiatry services remain available only for adults 18+.

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Refer to Aetna.com for more information about Aetna plans and for a full list of participating providers. For legal disclaimers, visit aet.na/disclaimers

CVS Virtual Care services are only available in the USA. Limitations may apply based on services and location. Controlled substances not prescribed. Members enrolled in qualified high-deductible health plans must meet their deductible before receiving covered nonpreventive services at no cost-share. Adolescent mental health services are limited to Counseling only; Mental Health Medication Management and Psychiatry services remain available only for adults 18+.

